



PERMANENT WATERING RESTRICTIONS

The following water conservation requirements shall be in effect at all times and are permanent requirements in accordance with the Pico Water District Ordinance 62. Violations of this section will be considered waste and an unauthorized use of water, which will result in penalties as outlined below.

A. **Limits on Watering Hours.** Watering or irrigating of lawn, landscape or other vegetated area with potable water is **prohibited** between the hours of 10:00 a.m. and 4:00 p.m. Pacific Daylight Time or Pacific Standard Time, as applicable, on any day, except for very short periods of time for the express purpose of adjusting or repairing an irrigation system.

B. **Limit on Watering Duration.** Watering or irrigating of lawn, landscape or other vegetated area with potable water using a landscape irrigation system or a watering device that is not continuously attended to is limited to no more than fifteen (15) minutes of water per day per station is prohibited. This subsection does not apply to landscape irrigation systems that exclusively use very low-flow drip type irrigation systems when no emitter produces more than two (2) gallons of water per hour and weather based controllers or stream rotor sprinklers that meet a seventy percent (70%) efficiency standard.

C. **No Excessive Water Flow or Runoff.** Watering or irrigating of any lawn, landscape or other vegetated area in a manner that causes or allows excessive water flow or runoff onto an adjoining sidewalk, driveway, street, alley, gutter or ditch is prohibited.

D. **No Washing Down Hard or Paved Surfaces.** Washing down hard or paved surfaces, including but not limited to sidewalks, walkways, driveways, parking areas, tennis courts, patios or alleys, is prohibited except when necessary to alleviate safety or sanitary hazards, and then only by use of a hand-held bucket or similar container, a hand-held hose equipped with a positive self-closing water shut-off device, a low-volume, high pressure cleaning machine equipped to recycle any water used or a low-volume high-pressure water broom.

E. **Obligation to Fix Leaks, Breaks or Malfunctions.** Excessive use, loss or escape of water through breaks, leaks or other malfunctions in the water user's plumbing or distribution system for any period of time after such escape of water should have reasonably been discovered and corrected, and in no event more than fourteen (14) days of receiving notice from the District, is prohibited.

F. **Re-circulating Water Required for Water Fountains and Decorative Water Features.** Operating a water fountain or other decorative water feature that does not use re-circulated water is prohibited.

G. **Limits on Washing Vehicles.** Using water to wash or clean a vehicle, including but not limited to any automobile, truck, van, bus, motorcycle, boat or trailer, whether motorized or not is prohibited, except by use of a hand-held bucket or similar container or a hand-held hose equipped with a positive self-closing water shut-off nozzle or device. This subsection does not apply to any commercial car washing facility.

H. **Drinking Water Served Upon Request Only.** Eating or drinking establishments, including but not limited to a restaurant, hotel, cafe, cafeteria, bar, club or other public place where food or drinks are sold, served or offered for sale, are prohibited from providing drinking water to any person unless expressly requested.

I. **Commercial Lodging Establishments Must Provide Option to Not Launder Linen Daily.** Hotels, motels and other commercial lodging establishments must provide customers the option of not having towels and linen laundered daily. Commercial lodging establishments shall prominently display notice of this option in each bathroom using clear and easily understood language.

J. **No Installation of Single Pass Cooling Systems.** Installation of single pass cooling systems is prohibited in buildings requesting new water service.

K. **No Installation of Non-re-circulating Commercial Car Wash and Laundry Systems.** Installation of non-re-circulating water systems is prohibited in new commercial conveyor car wash and new commercial laundry systems.

L. **Restaurants Required to Use Water Conserving Dish Wash Spray Valves.** Food preparation establishments, such as restaurants or cafes, are prohibited from using non-water conserving dish wash spray valves.

M: **Negligent Waste of Water:** At the discretion of the General Manager, the District reserves the right to determine negligent waste or misuse of water supplies. Such water use constitutes an unauthorized waste of water and is subject to imposition of the penalties outlined in Section 13, below.

N. **Watering During and After a Rain Event:** Watering or irrigating any lawn, landscape or other vegetated area with potable water during, or within 48 hours after a measurable rain event at the customer's location is prohibited.

O. **Prohibition on Watering of Public Street Medians:** The irrigation of ornamental turf on public street medians with potable water is prohibited.

Penalties and Violations

A. **Violations:** Violations of any provision of this Ordinance shall be considered an unauthorized use of water and subject to penalties as set forth in subdivision B, below. In addition, persistent violations (i.e., after four violations in any twelve (12) calendar month period) may result in the disconnection of water service to a property, as provided in Section 8.07(A) and (D) of the District's Rules and Regulations.

B. **Penalties:** Penalties for failure to comply with any provisions of the ordinance are as follows, provided, however, that the District's General Manager shall have the discretion to waive any such penalty if the violating customer provides information or documentation that justifies such a waiver:

1. **First Violation:** The District will issue a written notice of non-compliance and deliver a copy of this Ordinance by mail.
2. **Second Violation:** For a second violation within the preceding twelve (12) calendar months, the District will issue a final written notice of non-compliance.
3. **Third Violation:** A third violation within the preceding twelve (12) calendar months is

punishable by a fine not to exceed one hundred dollars (\$100).

4. **Fourth Violation:** A fourth violation within the preceding twelve (12) calendar months is punishable by a fine not to exceed two hundred dollars (\$200).
5. **Fifth and Subsequent Violations:** A fifth violation, and any subsequent violation, within the preceding twelve (12) calendar months is punishable by a fine not to exceed five hundred dollars (\$500) per violation.

C. **Water Flow Restrictor:** In addition to any fines, the District may install a water flow restrictor device of approximately one gallon per minute capacity for services up to one and one-half inch in size and comparatively sized restrictors for larger services after providing written notice to the customer of intent to install a flow restrictor for a minimum of forty eight (48) hours prior to such installation.

D. **Cost of Flow Restrictor and Disconnecting Service:** A person or entity that violates this Ordinance is responsible for payment of the District's charges for installing and/or removing any flow restricting device and for disconnecting and/or reconnecting service per the District's schedule of charges then in effect. The charge for installing and/or removing any flow restricting device and disconnection service must be paid to the District before water supply is returned to active service. Nonpayment will be subject to the same remedies as nonpayment of basic water rate established in the District's Rules and Regulations.

E. **Separate Offenses:** Each day that a violation of this ordinance occurs is a separate offense.

F. **Appeal to the Board:** The District will issue a Notice of Violation when its staff witnesses a violation or receives a complaint of violation and District staff confirms the violation has occurred. When such a violation occurs, District staff will provide the Notice of Violation in person, and/or by mail. The specific enforcement action set forth in B, above, will be provided along with the Notice of Violation, and, if applicable, the date by which any corrective action must be taken. Individuals receiving a Notice of Violation (NOV) may appeal the NOV to the District by filing a written notice of appeal within ten (10) days of receiving the NOV and addressing their letter of appeal to the General Manager. Any NOV not timely appealed will be final. Upon receipt of a timely appeal, the General Manager will review the request and make a finding on the appeal. If the General Manager denies the appeal, then he will provide his finding to the resident and inform them that if they wish to have their appeal considered by the District's Board of Directors they must submit a letter addressed to the Board President and General Manager requesting the Board to consider their appeal. Upon receipt of the letter the General Manager will then provide all documents for the Board to consider at the next regularly scheduled Board Meeting. While the appeal is being considered all water charges are to be paid in full, and only the water wasting penalties will be placed on hold.

G. **Reporting Mechanism:** Residents who wish to report incidents of water waste can call the District office at (562) 692-3756 and leave a message or go online to the District's website at (www.picowaterdistrict.net) and report such waste through the Customer Service & Billing tab.