

# Water Service Rates & Charges

**Community Meeting** 

January 18, 2024



### Welcome

Joe Basulto, General Manager (562) 692-3756 jbasulto@picowaterdistrict.net

Matthew Tryon, Director of Operations (562) 692-3756 mtryon@picowaterdistrict.net

### **About the District**



23,000 people served



2.3 square mile service area



100% groundwater supply



**5** active wells



1,250,000-gallon reservoir



# Rate Review Process

# Independent financial consultant

- **Review** expenses and revenues
- Analyze cost of service
- **Design** fair and equitable rate structure

Public Hearing notice mailed to all customers detailing proposed rate structure

Board of
Directors will
consider public
comments and
District needs
before voting on
the proposal





- √ Agencies can NOT make a profit
- ✓ Revenues from charges can NOT be used for other purposes
- √ Fees may NOT exceed the proportional cost for each customer
- ✓ No charge may be imposed if service is not actually used or available
- √ Written notice of proposed changes must be mailed to property owners within 45 days of public hearing

### Why rates need to change



**Rising operating expenses** – Energy, meter service, customer billing and collection, administrative costs, treatment costs



**PFOA & PFAS treatment** – New equipment needed to ensure water quality along with ongoing operating costs



Revenue not sufficient to meet capital improvements financial obligations



Must maintain cash reserves for emergencies and strong credit rating



## Operational & financial stability

- Inflationary impacts
- Capital improvement projects
- Financial stability
- Providing safe drinking water

# Water quality

 Costs to complete construction of the PFAS/PFOA treatment facilities

 Ongoing costs to operate and maintain PFAS/PFOA treatment plants



### Inflation impacts

#### **O&M** expenses

• General: 4%

• Salaries: 5%

• Benefits: 8%

• Energy (SCE): 10%

• Chemicals: 5%

• WRD Groundwater Assessments & CBMWD Recycled Water: 5.5%

#### **Capital expenses**

• CIP: 3%



#### Five-year planned

### Capital improvement projects

	CIP Projects	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	5-Yr Total
1	Water Master Plan	\$85,900					\$85,900
2	Office & Board Room AC Upgrade	\$25,000					\$25,000
3	Tyler Document Management Program & Scanners	\$17,000					\$17,000
4	Utility Truck	\$40,000					\$40,000
5	New Service Truck				\$131,127		\$131,127
6	New Field Truck			\$53,045			\$53,045
7	Main Line Replacement	\$50,000					\$50,000
8	Hydrant Replacement	\$12,500					\$12,500
9	Service Line Replacement	\$12,500					\$12,500
10	Meter Replacemnt	\$90,000	\$329,600	\$339,488	\$349,673	\$360,163	\$1,468,923
11	Valve Replacement	\$15,000					\$15,000
12	Inter Connection #1 - City of Pico				\$819,545		\$819,545
13	SCADA - Upgrade					\$562,754	\$562,754
14	Rehab Well #4A - Transmission Main to Well #2 Site for PFAS Treatment				\$546,364	\$1,125,509	\$1,671,872
15	Well #5A Waste Water Discharge Line	\$200,000					\$200,000
16	Well #5A - Refurbishment			\$106,090			\$106,090
17	Well #8 - Refurbishment					\$112,551	\$112,551
18	PFAS Vessel Media Replacement		\$618,000	\$636,540	\$655,636	\$675,305	\$2,585,481
19	Other PFAS Capital Projects	\$250,000					\$250,000
	Total	\$797,900	\$947,600	\$1,135,163	\$2,502,345	\$2,836,282	\$8,219,290

# Summary of Changes



**Adjustments** to monthly fixed charges



Volumetric rates modified to meet funding needs



Fixed private fire charges revised

#### WHAT WOULD CHANGE

### Volumetric rates

	Current	Proposed FY 2024 (3/1/2024)	Proposed FY 2025 (1/1/2025)	Proposed FY 2026 (1/1/2026)	FY 2027	Proposed FY 2028 (1/1/2028)			
Volumetric Rates per CCF*									
Potable Water	\$2.12	\$2.72	\$3.27	\$3.67	\$4.12	\$4.62			
Recycled Water	\$2.39	\$2.57	\$3.09	\$3.47	\$3.89	\$4.36			

<sup>\*</sup>One hundred cubic feet of water

 Volumetric charges cover variable expenses such as the treatment and distribution of water



## Understanding water charges







1 HCF

748 gallons

PWD tap water

\$0.003 per gallon

**Bottled water** 

\$9.60 per gallon

#### WHAT WOULD CHANGE

# Fixed monthly meter charges

	Current	Proposed FY 2024 (3/1/2024)	Proposed FY 2025 (1/1/2025)	Proposed FY 2026 (1/1/2026)	Proposed FY 2027 (1/1/2027)	Proposed FY 2028 (1/1/2028)
Single Family	Current	(3/1/2024)	(1/1/2025)	(1/1/2020)	(1/1/2027)	(1/1/2028)
Residential (all meter sizes)	\$18.23	\$28.39	\$34.07	\$38.16	\$42.74	\$47.87
5/8-inch meter	\$18.23	\$28.39	\$34.07	\$38.16	\$42.74	\$47.87
1-inch meter	\$40.35	\$61.21	\$73.46	\$82.28	\$92.16	\$103.22
1.5-inch meter	\$77.20	\$115.91	\$139.10	\$155.80	\$174.50	\$195.44
2-inch meter	\$121.44	\$181.55	\$217.86	\$244.01	\$273.30	\$306.10
3-inch meter	\$224.66	\$334.71	\$401.66	\$449.86	\$503.85	\$564.32
4-inch meter	\$372.12	\$553.51	\$664.22	\$743.93	\$833.21	\$933.20
6-inch meter	\$740.74	\$1,100.51	\$1,320.62	\$1,479.10	\$1,656.60	\$1,855.40



The monthly fixed charge for all meters covers debt payments, account servicing expenses & most administrative costs.

#### WHAT WOULD CHANGE

# Fixed charges

	Current	Proposed FY 2024 (3/1/2024)	Proposed FY 2025 (1/1/2025)	Proposed FY 2026 (1/1/2026)	Proposed FY 2027 (1/1/2027)	Proposed FY 2028 (1/1/2028)			
Fixed Monthly Infrastructure Charges (Potable water meters only)									
Single Family Residential (all meter sizes)	\$6.50	\$4.35	\$5.22	\$5.85	\$6.56	\$7.35			
5/8-inch meter	\$6.50	\$4.35	\$5.22	\$5.85	\$6.56	\$7.35			
1-inch meter	\$6.50	\$10.86	\$13.04	\$14.61	\$16.37	\$18.34			
1.5-inch meter	\$6.50	\$21.72	\$26.07	\$29.20	\$32.71	\$36.64			
2-inch meter	\$6.50	\$34.75	\$41.70	\$46.71	\$52.32	\$58.60			
3-inch meter	\$6.50	\$65.16	\$78.20	\$87.59	\$98.11	\$109.89			
4-inch meter	\$6.50	\$108.60	\$130.32	\$145.96	\$163.48	\$183.10			
6-inch meter	\$6.50	\$217.19	\$260.63	\$291.91	\$326.94	\$366.18			
<b>Fixed Monthly Private Fire</b>	Fixed Monthly Private Fire Charges (Dedicated private fire connections only)								
1.5-inch connection	\$14.75	\$11.16	\$13.40	\$15.01	\$16.82	\$18.84			
2-inch connection	\$23.60	\$15.12	\$18.15	\$20.33	\$22.77	\$25.51			
4-inch connection	\$44.25	\$53.85	\$64.62	\$72.38	\$81.07	\$90.80			
6-inch connection	\$73.74	\$141.85	\$170.22	\$190.65	\$213.53	\$239.16			
8-inch connection	\$147.46	\$293.63	\$352.36	\$394.65	\$442.01	\$495.06			
10-inch connection	\$339.16	\$521.94	\$626.33	\$701.49	\$785.67	\$879.96			



The Infrastructure Charge covers debt payments for previous drinking water projects.

Private Fire Charges are for customers with fire sprinkler systems.

## Pass-through charges

- Since 100% of the supply comes from groundwater, the District is required by law to contribute to water replenishment efforts
- Pico Water District contracts with the Water Replenishment District of Southern California (WRD) to purchase water to replenish groundwater supplies
- The District contracts with Central Basin Municipal Water District (CBMWD) to purchase recycled water

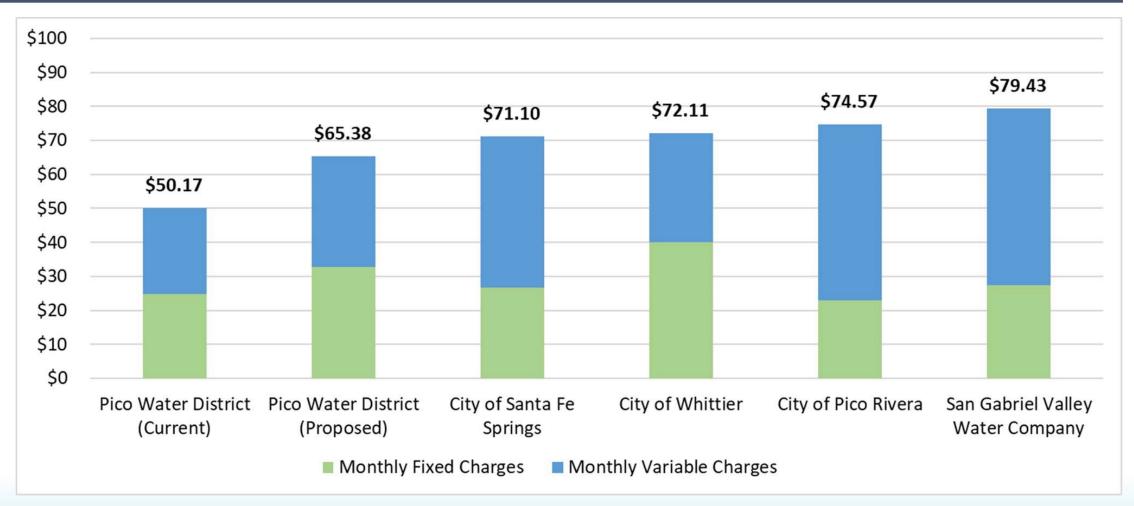


# Pass-through charges

- If WRD or CBMWD charges rise 2 cents per HCF, Pico Water District will "pass through" those increases to customers by adjusting volumetric rates to cover the additional expense
- Pico Water District would notify all customers at least 30 days prior to implementation

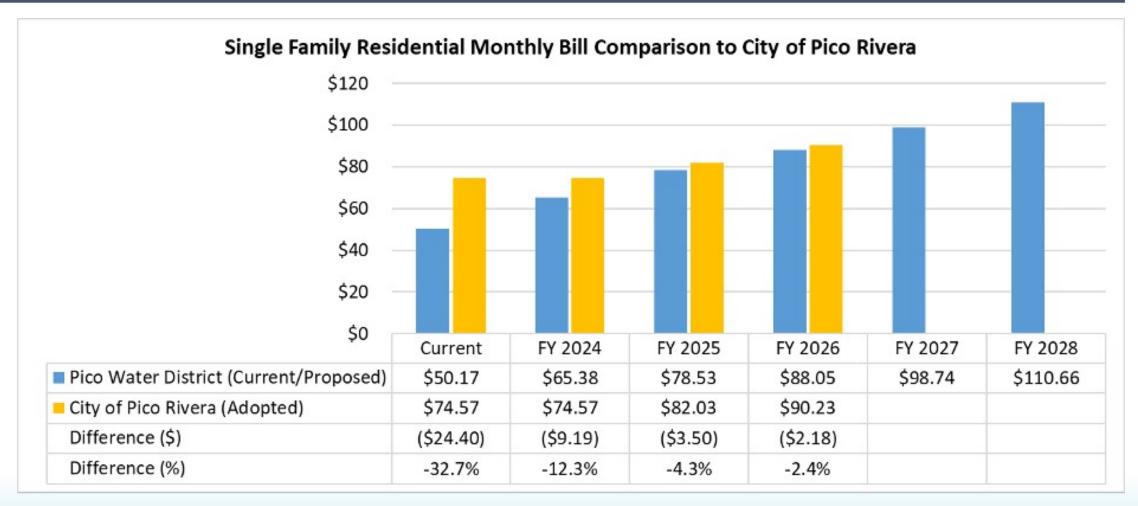


### How this compares to nearby water districts\*



<sup>\*</sup>Based on the smallest meter size available and 12 CCF per month usage

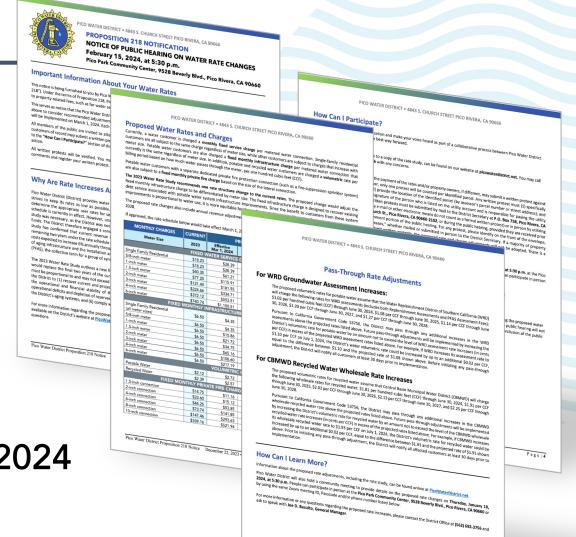
### How this compares to City of Pico Rivera\*



<sup>\*</sup>Based on the smallest meter size available and 12 CCF per month usage

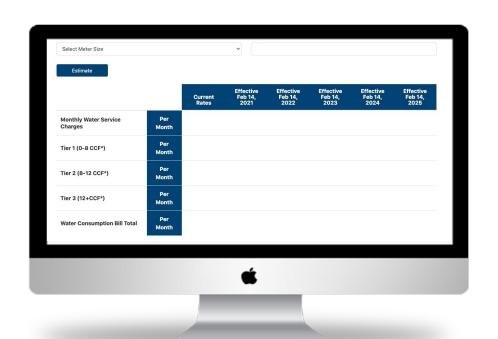
### **Customer Outreach**

- Provided in English and Spanish
- Rates notice mailed to customers
- Information on District website www.PicoWaterDistrict.net
- Online bill estimator
- Social media posts
- Staff assistance available
- Community Meeting January 18, 2024
- Public Hearing February 15, 2024



Pico Water District Proposition 218 Notice December 22, 2023 - processordistrict net

# How would these rates impact you?



- Use the online bill estimator at <u>http://www.picowaterdistrict.net</u>
   /billestimator
- Get personalized help from Pico Water District Staff by calling (562) 692-3756

### Public Hearing

February 15, 2024, at 5:30 p.m.

#### What takes place:

- Board of Directors hears proposal
- Public comments
- Input reviewed
- Vote on proposed rates



### Public Hearing

#### **IN-PERSON MEETING:**

February 15, 2024, at 5:30 p.m.

Pico Park Community Center 9528 Beverly Blvd. Pico Rivera, CA 90660-2102



### **Public Hearing**

#### **LIVE ZOOM MEETING:**

February 15, 2024, at 5:30 p.m.

https://us06web.zoom.us/j/9521779948? pwd=dGNxcXh3YitEc2NIVVdrUzVvNm4r Zz09

**Meeting ID: 952 177 9948** 

**Passcode: 421745** 

Or listen in using this information and dialing (669) 900-6833





### Questions

Contact: **Joe Basulto**, General Manager (562) 692-3756 jbasulto@picowaterdistrict.net

#### **Pico Water District**

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